Bluetooth connectivity

Open Bluetooth 'search' on your device.

↓

See your Music case in Bluetooth 'search list'

Yes

↓

Tap on your Bluetooth speaker…should be BT50, JQBT or Kebidu BT 5.0. Do you now see on your device 'connected' and hear an audible sound (not every model).
For Kebidu 5.0 select " i "or information, then select "Speaker"

→ **Yes**

↓

Play your music from device.

↓ **Yes**   ↓ **No** →

If you can see your speaker but it will not connect. It is probably connecting to another device. Check this and turn Bluetooth off on that device.
Try again

No

If Still "no" Try a different phone or device. If problem still exists.
Contact me.

No

Turn 'Bluetooth' off on your device and then back on. If Still "no" Try a different phone or device. If problem still exists.
Contact me.

In this order
- On your 'device' turn Bluetooth OFF.
- Turn OFF your music case.
- Turn Bluetooth back ON, on your device.
- Turn your music case back ON
Then play music.